



Arab Hospitals Federation



MedHealth Beirut 2007

Health Management Conference

31 July – 2 August 2007

Metropolitan Palace Hotel - Beirut

Risk and Crisis Management in Arab Healthcare

Supported by:

- Arab Ministries of Health
- World Health Organization
- League of Arab States
- Arab League for Quality Healthcare Services
- Order of Physicians in Lebanon
- Order of Nurses in Lebanon
- Lebanese Operating Room Nurses Association

DAY ONE
TUESDAY JULY 31, 2007

14h00 – 15h30: Registration

15h30: Opening ceremony

- National Anthem
- Address of Dr. Faouzi Adaimi - *President of Arab Hospitals Federation*
- Address of the Patronage HE. General Emile Lahoud - *President of the Republic of Lebanon*
- *Awarding of medals*

Keynote speeches: Arab Healthcare sector facing the Crisis

Panel: HE. Dr. Mohamed Jawad Khalifeh, Mr. Hatem Roubi, HE. Dr. Hussein Gezairi, Mr. Ghassan Bin Jeddo

- Health a right for all especially in crisis – *Movie of WHO*

- *Leader's Experience in depth of Crisis*

HE. Dr. Mohamed Jawad Khalifeh – Minister of Health – Lebanon

- *Role of the Council of Arab Ministers of Health in supporting the Arab countries to face the Crisis*

Mr. Hatem Roubi – Representative of HE. Mr. Amro Moussa – League of Arab States

- *When the Call Bell Rings: WHO answers*

HE. Dr. Hussein Gezairi – Regional Director – World Health Organization

- *Keeping you updated in critical situations: the Media Responsibility*

Mr. Ghassan Bin Jeddo – Jazeera TV

18h00: Opening of exhibition and cocktail

DAY TWO
WEDNESDAY AUGUST 1, 2007

8h00 – 9h00: Registration & Welcome Coffee

9h00 – 11h00: Session II: Leading is knowing where you want to go: Managing the unexpected risk

Chairmen: HE. Dr. Karam Karam – *Former Minister of Health – Lebanon*

Dr. Marina Hajj – *Deputy Medical Center Director – AUBMC – Lebanon*

Public Perception of what makes a good leader in critical situations

Eng Sobhi A. Batterjee – *President & CEO – SGHGroup – KSA*

Leadership: When the wheel comes off

Dr. Cesar Bassim – *General Director – Centre Hospitalier du Nord – Lebanon*

Leadership and patient safety: the spiral doesn't rest – *An experience of Dar Al Shifa*

Mr. Ahmed Nasrallah – *Chief Operating Officer – Dar Al Shifa Hospital – Kuwait*

Discussion

11h00 – 11h30: Coffee Break

11h30 – 13h30: Session III: Risk Assessment & Management in your Hospital

Chairmen: HE. Mr. Nicolas Houry – *Houry General Hospital – Lebanon*

Dr. Labib Hussein – *General Manager – Al Kindi Hospital – Syria*

Risk Assessment and Prioritization across a Healthcare Organization

Mr. Khalil Rizk – *Accreditation Administrator and Risk Manager – AUBMC – Lebanon*

Practical Approaches to Managing Risk in Health System

Dr. Ahmad Shatti – *Director of Occupational Health Directorate & HEMD – Ministry of Health – Kuwait*

Emergency plan in Hospitals: Case study from Makassed General Hospital

Mr. Mohamad Firikh – *Director – Makassed General Hospital – Lebanon*

13h00 – 15h00: Lunch

15h00 -17h30: Session IV: Preserving quality in all circumstances

Chairmen: Mr. Suleiman Haroun – *President – Syndicate of Hospitals – Lebanon*

Dr. Ali Al Mabrouk Abou Grain – *General Secretary – Arab League for Healthcare Quality Services*

Accreditation: A strategic tool to pro-activeness

Mr. Martin Beaumont – *Director National and international market development – Canadian Council for Health Services Accreditation – Canada*

French Experience in Developing and disclosing Patient Safety and Risk Management

Mr. Karim Laaribi – *International Relations – HAS – France*

Jordanian National Hospital Accreditation System

Mr. Edward Chappy – *Resident Advisor for Healthcare Accreditation in Jordan & University Research Co. LLC – Bethesda – Maryland USA*

Are Directors responsible for delivering safe and reliable healthcare services?

Dr. Khaled Jallaf – *Director – Quality & Development department – DOHMS – Government of Dubai*

17h30 - 18h00: Coffee Break

18h00: Workshops

DAY THREE
THURSDAY AUGUST 2, 2007

8h30 – 9h30: Registration

9h30 -11h30: Session V: Saving money saving lives

Chairmen: HE. Mr. Demianos Kattar – *Former Minister of Finance – Lebanon*

Mr. Dimitri Haddad – *Administrative Director – SGHUMC – Lebanon*

Cost Management in Risk management

Dr. Henry Azar – *General Director – Middle East Health Institute – Lebanon*

Management of Financial Risks

Mr. Adel Olleik – *General Manager – GATES for health management*

Insurance contribution in Risk Financing

Mednet – *Lebanon*

11h30 – 12h00: Coffee Break

12h00 – 13h30: Session VI: Managing HR in panic situations

Chairmen: HE. Dr. Ali Abdallah – *Former Minister of Tourism – Lebanon*

Mr. Joseph Otayek – *General Director – Hotel Dieu de France – Lebanon*

Managing HR related work stress

Dr. Wassim Wazzan – *Director – Rafik Hariri University Hospital – Lebanon*

Risk management and patient safety

Dr. Bassam Shahin – *Director of Quality Department – Royal Medical Services – Jordan*

Closing Remarks & Distribution of Certificate

Dr. Ali Abu Grain – *General Secretary – Arab League for Quality Healthcare Services*