

The Healthcare Accreditation Council Enhancing Quality & Safety of Health Care Services in Jordan and in the Region

The logo for the Healthcare Accreditation Council (HCAC) features the acronym 'HCAC' in a bold, sans-serif font. A stylized, curved line sweeps across the letters from the top right to the bottom left, ending under the 'C'.

HCAC

مجلس اعتماد المؤسسات الصحية
HEALTH CARE ACCREDITATION COUNCIL
A Non-Profit Private Shareholding Co. Ltd.

**Edward Chappy
Board Member
HCAC**

Who Are We?

The Health Care Accreditation Council

- ▲ A non-profit organization operating from Amman, Jordan
- ▲ Established through a grant from the USAID
- ▲ Officially registered December 2007
- ▲ Overseen by a representative Board of Directors
- ▲ Independent
- ▲ Operating in a voluntary health care accreditation system
- ▲ Has awarded accreditation to 5 hospitals in Jordan

Challenges

- ▲ **Building a quality culture**
- ▲ **Obtaining the consensus of the key stakeholders on the “business” of the accreditation body – it’s not free**
- ▲ **Instilling the need and value for a national program vs. striving for international accreditation**
- ▲ **Finding and establishing the value for seeking accreditation across the sectors – private & public**
- ▲ **Implementation of the accreditation process and standards in the absence of supportive external national processes, systems and legislation - credentialing, CME, updated licensure etc.**
- ▲ **Commitment to the process of continuous quality improvement by health care professionals**

Overcoming Challenges

- ▲ **Recognition and support of an established, regional accreditation body that has ISQua recognition (2nd country in the world to have all 3)**
 - ▲ **Standards**
 - ▲ **Surveyor Training**
 - ▲ **The Agency**
- ▲ **Support of the accreditation process by policy makers**
- ▲ **Integration of accreditation into the overall health care system**
- ▲ **Creating incentives for accreditation by insurance companies**

Potential Areas of Collaboration

- ▲ Support of HCAC accreditation in Jordan and the region
- ▲ Use of HCAC regional consultation services
- ▲ Support of HCAC annual Quality and Safety Goals in the region and encouragement of health care organizations to implement
- ▲ Collaboration and support of HCAC Quality Health Care Regional Conference 2010 – Moving Toward Excellence in Health Care in the Middle East, June 28-30 2010
- ▲ Support in creating of the Middle East Society for Quality in Health Care (MESQua)
- ▲ Support the Regional Patient Safety Institute – an HCAC initiative in 2011